Iowa Statewide Interoperable Communications System (ISICS)
Standards, Protocols, Procedures

Standard Name:	**System Login Naming Maintenance**		Date Created:		11-29-16	
Standard Policy #	**TBD**	**Section Title:**	**Management of System**		Status	
Approval Authority:	**ISICSB**		Adopted:		Reviewed:	

1. Purpose or Objective

The objective of this standard is to provide users with notice on how ***Core Support Users'*** login accounts will be managed. Core Support Users' include system administrators, technical support staff and ISICS Managers. The Core Support User login accounts will be managed by the System Administrator.

2. Technical Background

- **Capabilities**

Login accounts are not assigned to individuals, but rather by their position or the specific task they are authorized to complete. Therefore, one Core Support User may be assigned multiple login accounts based on their access rights as determined by technical and security experts and approved by the Systems Administrator.

- **Constraints**

Login user IDs will be unique and will not be duplicated anywhere in the system. All user IDs will be assigned.

3. Operational Context

In addition to being assigned login IDs for specific access rights. Every individual will be assigned an individual login ID. The assigned login IDs will use a standard~~s~~ format to ensure uniformity.

4. Recommended Protocol/ Standard

The specific procedures governing the actual operations and duties of Core Support Users are defined elsewhere in the standards, protocols and procedures.

5. Recommended Procedure

User IDs will be developed using guidelines established by technical experts to ensure all user IDs follow a standard format and no user ID is duplicated.

6. Management

The Iowa Statewide Interoperable Communications System Board (ISICSB) and the Standards Coordinator are responsible for updating this procedure. Technical experts appointed by the ISICSB are responsible for the creation and management of the accounts.

Assumptions: The Standards Working Group assumes the ISICSB, Standards Coordinator and technical experts will strictly adhere to standard.

Liabilities: The Standards Working Group acknowledges normal liabilities as they relate to the employer-employee relationship as recognized by the Iowa Code.

Cost: Exact costs to the ISICSB are unknown at this point, but potential costs could include the services of the Systems Administrator, Standards Coordinator and technical experts, and the maintenance of the Iowa Statewide Interoperable Communications System (ISICS) in which the Core Support User login accounts will be housed.