



# State Training Offering



# Homeland Security

DEPARTMENT OF HOMELAND SECURITY  
**Emergency Communications Division**  
**911 PSAP Cyber Security Awareness and Assessment**  
Via Webinar

*August 19, 2019 10:00AM – 11:30AM*

**Description:** This course covers the components making up 911 service that can be numerous exposed to networks, devices, and actors and the cybersecurity vulnerabilities that come with them. The criticality of 9-1-1/PSAP functions (including computer aided dispatch) and PSAP functions to emergency response means cyber-attacks could result in large-scale impacts, making them a potential target for those looking to disrupt public safety services or just desiring to create mischief..

The course is taught by instructors with experience in cybersecurity and public safety 911 operations, and is ninety minutes long. This course is limited to 100 participants. Due to the seating limitation, every effort will be made to record the webinar for future playback.

**Prerequisites:** None

**Target Audience:** All PSAP personnel that could be affected by a cyber-threat including telecommunicators, supervisors and management.

**Registration:** Applicants should register at <https://www.jotform.com/isicsb/psap-cyber-awareness-and-assessment>. Questions can be directed to Carole Lund-Smith at [Carole.Lund-Smith@iowa.gov](mailto:Carole.Lund-Smith@iowa.gov) or Chris Maiers at [maiers@dps.state.ia.us](mailto:maiers@dps.state.ia.us).

Registration is not complete until all information has been verified by Carole Lund-Smith. Admittance is limited to 100 qualified applicants. If more than 100 qualified personnel apply, final determination of student attendance will be announced by the Statewide Interoperability Coordinator, Chris Maiers.

For additional information or registration assistance, please contact:

**ISICSB SWIC Chris Maiers – (515) 725-6108 or Carole Lund-Smith – (515) 725-9606**

**ISICSB reserves the right to deny attendance if student eligibility cannot be verified through information provided by the event host.**

**Course dates and location are subject to change.**