



Michele Bischof, Chair
Jason Hoffman, Vice-Chair
Chris Maiers, SWIC
Curtis “Wally” Walser, Deputy SWIC

Michele Bischof
City of Des Moines Fire Dept.

Eric Dau
Clinton County Communications

Blake DeRouchey
Iowa Homeland Security &
Emergency Management

Dennis Hart
Department of Management

Jason Hill
City of West Des Moines

Jason Hoffman
Carroll County 911 Coordinator

Chris Maiers
SWIC - ISICSB

Gerard Meyers
Department of Public Safety

William McLain, Master Sergeant
Iowa National Guard/Dept. of
Defense

Shawn Wagner
ISICSB

Curtis “Wally” Walser
City of Cedar Rapids Fire Dept.

Jim Wittenwyler
Department of Public Safety

Bob Younie
Department of Transportation

Vacant
Governor’s Office

RIC Leaders
Rob Dehnert, RIC 1 Chair
Jason Hoffman, RIC 1 Vice-Chair
Brian Blodgett, RIC 2 Chair
Joel Rohne, RIC 2 Vice-Chair
Corey Trucke, RIC 3 Chair
Shawn Olson, RIC 3 Vice-Chair
Larry Hurst, RIC 4 Chair
Mike Jensen, RIC 4 Vice-Chair
Larry Smith, RIC 5 Chair
Vacant, RIC 5 Vice-Chair
Vacant, RIC 6 Chair
Steph Coffey, RIC 6 Vice-Chair

ISICSB FirstNet Broadband Committee Meeting

Iowa Department of Public Safety (DPS)
Ole O. Roe Learning Center (Room 122)
215 E. 7th St., Des Moines, IA 50319
Tuesday, January 14, 2020

FIRSTNET MEETING MINUTES

Call to Order/Conference Line

Meeting called to order by Chair Bischof at 9:00 a.m.

Conference telephone line was open for public listening and board members who were unable to attend.

Committee Members Present In-Person: Michele Bischof

Committee Members Present on Conference Line: Blake DeRouchey, Rob Dehnert, Jason Hoffman, Chris Maiers, Joel Rohne, Bob Younie

Committee Member Regrets:

Guest Attendees: Hollie Davidson, David Barnett

Guests on Conference Line: Kevin Ford, Mary Harp

Committee Members Absent: Dennis Hart, Jason Hill, Larry Hurst, Gerard Meyers, William McLain, Shawn Wagner, Curtis “Wally” Walser, Jim Wittenwyler, Brian Blodgett, Corey Trucke, Shawn Olson, Mike Jensen, Larry Smith, Steph Coffey



Welcome Remarks – Chair Bischof

Chair Bischof welcomed the group and introductions of those present in-person and those on the conference line were made.

Review Action Items from Previous Meeting

a. Update on “Whose on FirstNet” database (Joel Rohne)

1. Working on gathering data and information from agencies
2. Map is built
3. Brian Blodgett developed two Google forms - one form is for current FirstNet users, and the other form is for those not currently using FirstNet
4. Forms will be presented to the FirstNet Committee at the February 2020 meeting
5. SWIC Maiers suggested developing a secondary back-up form on Jotform program

b. Update on Boulder Lab visit

1. Trip is booked for February 19-21, 2020
 2. Attending Boulder Lab visit: Chair Bischof, Vice-Chair Hoffman, SWIC Maiers, Hollie Davidson
 3. David Barnett and Danny Noble with AT&T will also be attending
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FirstNet Update (Kyle Richardson)

No Report

AT&T Update (David Barnett)

a. Tower Site Update

1. New towers since the December 2019 meeting - Iowa sites include Vinton, Keystone, Coon Rapids, Charlotte, Monroe, Kalona, North English, Lakota, Bussey, Laurel, Albia, Albert City, Gilmore City, Deep River, Malcom, Long Grove, Kimballton, Gladbrook, Barnum, and Harcourt. Illinois sites include Chadwick, Dallas City, Sherrard, Illinois City, Tampico, and Prophetstown. Minnesota sites include Elmore, Bricelyn, and Twin Lakes.
2. 166 total towers built in Iowa since opt-in
3. 75% completed
4. By 2020 end, 98% buildout will be complete in Iowa
5. 2020 builds will focus on southwest Iowa

b. Black SIM Card Update

1. 16 states with US Cellular roaming agreement are allowed to use the orange SIM card on FirstNet account
 2. Orange SIM cards will be eliminated once the black Sim cards are functioning
 3. US Cellular roaming agreement is temporary and will go away once FirstNet towers are built and functioning
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SWIC Report – (Chris Maiers)

SWIC Maiers reports that there is greater interest in FirstNet and agencies are asking more questions. ISICS and FirstNet outreach is ongoing.

Questions/Comments

SWIC Maiers suggested that David provide a statement regarding the orange SIM card to clarify this for agencies. David will send Hollie a statement to distribute to the FirstNet Committee and post on the ISICSB website. Shawn will also be requested to post the statement in the next ISICS Newsletter.

Discussion took place regarding the continued frustrations with the iPhone 10.

David Barnett states that he and two AT&T engineers will be riding along in ambulances in Des Moines to try and diagnose where the failures lie as far as the communication issues between the hospitals and the ambulances.

Jason Hoffman inquired as to whether or not the process for submitting and handling tickets addressing issues has been streamlined and addressed for improved efficiency. David Barnett states that AT&T is currently addressing the issues with the call centers and brainstorming ways for improving the complaint process.

Blake DeRouchey reports that the 911 Council is in the preliminary stages of working with utilizing FirstNet as a secondary connection for PSAPs.

New Action Items

1. Update on “Whose on FirstNet?” database (Brian Blodgett, Joel Rohne)
2. Update on Boulder Lab visit (Chair Bischof)

3. FirstNet Call Center update (David Barnett)
 4. 911 FirstNet host remote update (Blake DeRouchey)
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Next Meeting

Tuesday, February 11, 2020, @ 9:00 am

Location: Iowa Department of Public Safety (DPS)
Ole O. Roe Learning Center (Room 122)
215 E. 7th St., Des Moines, IA 50319

Adjournment

Meeting adjourned at 9:33 a.m.